



TERMS AND CONDITIONS - LETTING AGREEMENT

Please take time to read this page carefully. If you do make a booking you are agreeing to the following Terms and Conditions.

- A provisional booking will be held for up to 5 days, until I receive your deposit, when I will confirm your booking.
- A non-refundable deposit of £100 (£200 Christmas/New Year) is due for each week/break booked.
- The balance is due on arrival.
- For a booking made within 4 weeks of your stay, the full amount is payable.
- The number of guests must not exceed the maximum sleeping accommodation provided.
- Payments can be made by –
 - Cheque payable to Fiona Grant
 - Postal Order
 - Bank Transfer
 - Cash

Sorry, but we do not take payment by debit/credit card

- In case of cancellation, I shall do all I can to re-let the accommodation, and if this is possible I shall return the balance. However if I am unable to re-let the cottage, the full rent will be payable to us. You may wish to consider taking out cancellation insurance, available from most insurance brokers, to cover this eventuality.
- Smoking is not allowed in any of our properties.
- Bed linen, towels (1 hand, 1 bath towel per person), bath mat, tea towels, cleaning cloth, washing up liquid, some dishwasher tablets and a loo roll are provided.
- Child cot and high chair can be arranged
- Generous starter pack for the fire/wood burning stove is included in the rental fee
- Electricity for Outlook Cottage and Lochside Cottage charged for by meter readings. Electricity for Lochside Caravan charged for by £1 coin meter. Electricity for Croft 3 included in the price.
- Central Heating Oil for Croft 3 is charged for by meter readings.
- Pets are welcome by arrangement and must not be left unattended in the accommodation. You need to keep in mind we have livestock on the farm and there are ground nesting birds around the shore of the loch. We expect people who bring pets to be responsible and very considerate...
 - Keep dogs under control at all times.
 - Not allow them to go on the furniture
 - Clean up after your pet, inside and out, so no trace remains
- Please let me know about any damage or breakages, as soon as possible. We do understand about life's little accidents, but ultimately you are responsible for the property and its contents during the period of your stay. We will always try to put things right with the least cost and inconvenience to you.
- Unless otherwise arranged access is from 4pm on day of arrival and guests must vacate by 10am on day of departure.